

ASI CERTIFICATION CHAIN OF CUSTODY STANDARD



PRESENTED TO

AMAG AUSTRIA METALL AG

CERTIFICATE
NUMBER

94

ASI
STANDARD

CHAIN OF CUSTODY
(V1 2017)

CERTIFICATION
LEVEL

FULL
CERTIFICATION

ASI ACCREDITED
AUDITOR

BUREAU
VERITAS
CERTIFICATION

DATE OF ISSUE

11 SEPTEMBER 2020

DATE OF EXPIRY

10 SEPTEMBER 2023

CERTIFIED SINCE

11 SEPTEMBER 2020

AUTHORISED BY

A handwritten signature in white ink, appearing to be 'J. H.', with a long horizontal line extending to the right.

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Validity of this Certificate is subject to continued conformance with the applicable ASI Standard and can be verified at www.aluminium-stewardship.org

CERTIFICATION SCOPE

AMAG Austria Metall AG located in Ranshofen, Austria comprising the businesses Austria Metall GmbH, AMAG service GmbH, AMAG casting GmbH, AMAG rolling GmbH and AMAG metal GmbH, which carry out aluminium remelting/recycling, casting and rolling supply chain activities and defined Outsourcing Contractors.

SUMMARY AUDIT REPORT

CHAIN OF CUSTODY STANDARD

OVERVIEW

MEMBER NAME	AMAG Austria Metall AG
ENTITY NAME	AMAG Austria Metall AG
CERTIFICATION SCOPE	AMAG Austria Metall AG located in Ranshofen, Austria comprising the businesses Austria Metall GmbH, AMAG service GmbH, AMAG casting GmbH, AMAG rolling GmbH and AMAG metal GmbH, which carry out aluminium remelting/recycling, casting and rolling supply chain activities and defined Outsourcing Contractors.
SUPPLY CHAIN ACTIVITIES	<ul style="list-style-type: none">• Aluminium Re-melting/Refining• Casthouses• Post-Casthouse
ASI STANDARD	<ul style="list-style-type: none">• Chain of Custody Standard V1
AUDIT TYPE	<ul style="list-style-type: none">• First Certification Audit
AUDIT FIRM	Bureau Veritas Certification
AUDIT DATE	29 . 30 July 2020
AUDIT REPORT SUBMISSION	26 August 2020
AUDIT SCOPE	<p>The Audit Scope included the following business units:</p> <p>AMAG casting GmbH, AMAG metal GmbH, AMAG rolling GmbH, AMAG service GmbH and Austria Metall GmbH.</p> <p>Supply chain activities included in the Audit Scope:</p> <ul style="list-style-type: none">• Aluminium Re-melting/Refining• Casthouses• Post-Casthouse <p>All relevant Criteria in the ASI Chain of Custody Standard were included in the Audit Scope.</p>
AUDIT OUTCOME	<ul style="list-style-type: none">• Certification

AUDIT
METHODOLOGY
DECLARATION

The Auditors confirm that:

- The information provided by the Entity is true and accurate to the best knowledge of the Auditor(s) preparing this Report.
- The findings are based on verified Objective Evidence relevant to the time period for the Audit, traceable and unambiguous.
- The Audit Scope and Audit methodology are sufficient to establish confidence that the findings are indicative of the performance of the Entity's defined Certification Scope.
- The Auditor(s) have acted in a manner deemed ethical, truthful, accurate professional, independent and objective.

CERTIFICATION
PERIOD

11 September 2020 . 10 September 2023

NEXT AUDIT
TYPE

Re-Certification Audit

NEXT AUDIT
DUE DATE

10 September 2023

CERTIFICATE
NUMBER

94

SUMMARY OF FINDINGS

CRITERION	RATING	COMMENT
1 MANAGEMENT SYSTEM AND RESPONSIBILITIES		
1.1 ASI membership	Conformance	AMAG is founding member of ASI and was one of the first Facilities in Europe, that was Certified against the ASI Performance Standard. Information about the membership is published on the website (see: https://www.amag-al4u.com/nachhaltigkeit/verantwortung-in-der-lieferkette.html).
1.2 Management System	Conformance	AMAG has a well-established integrated Management Systems and follows the Total Quality Management approach. AMAG group is Certified against several Product specific and management Standards like ISO 9001, ISO 14001, ISO 45001 and ISO 50001. It was Certified in 2018 against the ASI Performance Standard and integrated the requirements of the ASI chain-of-Custody Standard in its existing Management System. A handbook for guidance on the Chain of Custody Standard was established. Information about the available Standards can be found on the website (see: https://www.amag-al4u.com/unternehmen/qualitaet-zertifizierungen.html).
1.3 Management System reviews	Conformance	AMAG has a well-established review System implemented. Internal Audits are carried out according to the Audit Plan, an internal Management System Audit is conducted every three years. The structure for the ASI CoC management review was established. The review will be conducted annually with the first in spring 2021 for the calendar year 2020.
1.4 Management Representative	Conformance	The head of Management Systems was appointed by the management board as the responsible person for the ASI implementation. In the implementation of ASI he gets operative support. A list of personnel with specific tasks is available on the AMAG SharePoint site.
1.5 Training	Conformance	AMAG has a competence System, where it defines the training requirements of all staff. New or updated instructions are assigned to the corresponding people, who are then trained on the instruction. The effectiveness is monitored via internal Audits.

CRITERION	RATING	COMMENT
1.6 Record keeping	Conformance	AMAG defined the time to keep Documents related to the ASI Chain of Custody Standard for at least five years. The necessary Documents are defined.
1.7a Reporting to ASI (Inputs and Outputs)	Conformance	AMAG defines in its Process instruction, that the reporting of the ASI Material has to be done to ASI before end of March of the following year.
1.7b Reporting to ASI (Input Percentage)	Conformance	AMAG defines in its Process instruction, that the reporting of the ASI Material has to be done to ASI before end of March of the following year. The Input Percentage is included in the reported information.
1.7c Reporting to ASI (Positive Balance)	Conformance	AMAG defines in its Process instruction, that the reporting of the ASI Material has to be done to ASI before end of March of the following year. A Positive Balance of one year - if it occurs, will be carried over to the next year. The first Report will be delivered in 2021.
1.7d Reporting to ASI (Internal Overdraw)	Conformance	AMAG defines in its Process instruction, that the reporting of the ASI Material has to be done to ASI before end of March of the following year. It is not foreseen to overdraw the ASI balance. The first Report will be delivered in 2021.
1.7e Reporting to ASI (Eligible Scrap)	Conformance	AMAG defines in its Process instruction, that the reporting of ASI Material has to be done to ASI before end of March of the following year. Eligible Scrap will be reported to ASI, the first Report will be delivered in 2021.
1.7f Reporting to ASI (ASI Credits from Casthouses)	Conformance	AMAG defines in its Process instruction, that the reporting of ASI Material has to be done to ASI before end of March of the following year. The quantity of ASI Credits will be reported, the first Report will be delivered in 2021.
1.7g Reporting to ASI (ASI Credits purchased)	Conformance	AMAG defines in its Process instruction, that the reporting of ASI Material has to be done to ASI before end of March of the following year. Criterion 1.7g is not relevant, as ASI Credits will not be purchased.
2 OUTSOURCING CONTRACTORS		
2.1 Outsourcing Contractors in CoC Certification Scope	Conformance	AMAG has identified Outsourcing Contractors that take Custody of AMAG's CoC Material. When engaging new Outsourcing Contractors a Procedure is implemented to ensure Conformance with the ASI CoC Standard.

CRITERION	RATING	COMMENT
2.2a Control of CoC Material	Conformance	AMAG has a Procedure in place that ensures that the Material stays in legal possession of AMAG.
2.2b No further outsourcing	Conformance	In AMAG's General Purchasing Conditions with Outsourcing Contractors it is regulated, that it is not allowed to outsource any processing, treatment or manufacturing of CoC Material to any other Contractor.
2.2c Risk assessment	Conformance	AMAG performs a risk assessment initially with a Contractor approval form. A Process instruction specifies that this assessment will be done on a yearly basis.
2.3 Output Quantity	Conformance	AMAG's Contractors provide information about Output Quantities immediately after the order is finished.
2.4 Verification and record-keeping	Conformance	AMAG tracks and Reports all the Material that is handled by its Outsourcing Contractors.
2.5 Error management	Conformance	AMAG has an adequate error Management System in place.
3 PRIMARY ALUMINIUM: CRITERIA FOR ASI BAUXITE, ASI ALUMINA AND ASI LIQUID METAL		
3.1a CoC Certification Scope . Bauxite Mining	Not Applicable	This Criterion is Not Applicable to the Entity's Certification Scope.
3.1b ASI Performance Standard . Bauxite Mining	Not Applicable	This Criterion is Not Applicable to the Entity's Certification Scope.
3.2a CoC Certification Scope . Alumina Refining	Not Applicable	This Criterion is Not Applicable to the Entity's Certification Scope.
3.2b ASI Performance Standard . Alumina Refining	Not Applicable	This Criterion is Not Applicable to the Entity's Certification Scope.
3.3a CoC Certification Scope . Aluminium Smelting	Not Applicable	This Criterion is Not Applicable to the Entity's Certification Scope.
3.3b ASI Performance Standard . Aluminium Smelting	Not Applicable	This Criterion is Not Applicable to the Entity's Certification Scope.
4 RECYCLED ALUMINIUM: CRITERIA FOR ELIGIBLE SCRAP AND ASI LIQUID METAL		
4.1a CoC Certification Scope . Aluminium Re-Melting/Refining	Conformance	The Facility that is engaged in Re-Melting/Refining is within the CoC Certification Scope and is Certified against the ASI Performance Standard.
4.1b ASI Performance Standard . Aluminium Re-Melting/Refining	Conformance	AMAG casting GmbH is part of the ASI Performance Standard Certification Scope.

CRITERION	RATING	COMMENT
		Certificate Number 5, issued on September 20, 2018.
4.2a Pre-Consumer Scrap and Dross	Conformance	The Entity has Procedures and accounting System in place to ensure only use of Certified Material.
4.2b Post-Consumer Scrap	Conformance	AMAG has established Procedures and accounting System to determine the qualification of Eligible Post-Consumer Scrap. Due Diligence Processes are in place for qualifying and follow up on scrap suppliers.
4.3a Supplier records	Conformance	AMAG has a System in place to Document the identity, principles and place/s of operation of all direct suppliers of Recyclable Scrap Material.
4.3b Cash payments	Not Applicable	Not Applicable as no cash payments are made.
5 CASTHOUSES: CRITERIA FOR ASI ALUMINIUM		
5.1a CoC Certification Scope . Casthouses	Conformance	AMAG casting is producing Casthouse Products from Primary aluminium and Recycled Aluminium. AMAG casting is within the Entity's Certification Scope.
5.1b ASI Performance Standard . Casthouses	Conformance	The Facility that is engaged in Casthouse operations is within the CoC Certification Scope and is Certified against the ASI Performance Standard.
5.2 Casthouse Products	Conformance	AMAG has an accounting System in place to link and trace the Input Quantity of CoC Material.
6 POST-CASTHOUSE: CRITERIA FOR ASI ALUMINIUM		
6.1a CoC Certification Scope . Post-Casthouse	Conformance	Post-Casthouse operations are only carried out at the AMAG Rolling GmbH rolling mill. This company is also within the ASI Performance Standard Certification Scope.
6.1b ASI Performance Standard . Post-Casthouse	Conformance	Post-Casthouse operations are carried out at the AMAG rolling GmbH rolling mill. This company is also within the ASI Performance Standard Certification Scope.
6.1c Sourcing ASI Aluminium	Conformance	The Entity has an accounting System in place that guarantees to use only aluminium from Certified Facilities.
7 DUE DILIGENCE FOR NON-COC INPUTS AND RECYCLABLE SCRAP MATERIAL		
7.1a Responsible Sourcing Policy (Anti-Corruption)	Conformance	AMAG has established Compliance rules for AMAG suppliers and a Code of Conduct addressing Anti-Corruption (see:

CRITERION	RATING	COMMENT
		https://www.amag-al4u.com/fileadmin/user_upload/amag/Einkauf/Compliance_Regeln_f%C3%BCr_Lieferanten_rev_02_eng_homepage.pdf and https://www.amag-al4u.com/fileadmin/user_upload/amag/Presse/Publikationen/Verhaltenskodex/AMAG1329_BRO_Verhaltenskodex_A5_QF_2019_EN.pdf).
7.1b Responsible Sourcing Policy (Responsible Sourcing)	Conformance	AMAG has established Compliance rules for suppliers and a Code of Conduct addressing Responsible Sourcing (see: https://www.amag-al4u.com/fileadmin/user_upload/amag/Einkauf/Compliance_Regeln_f%C3%BCr_Lieferanten_rev_02_eng_homepage.pdf and https://www.amag-al4u.com/fileadmin/user_upload/amag/Presse/Publikationen/Verhaltenskodex/AMAG1329_BRO_Verhaltenskodex_A5_QF_2019_EN.pdf).
7.1c Responsible Sourcing Policy (Human Rights Due Diligence)	Conformance	AMAG has established Compliance rules for suppliers and a Code of Conduct addressing Human Rights (see: https://www.amag-al4u.com/fileadmin/user_upload/amag/Einkauf/Compliance_Regeln_f%C3%BCr_Lieferanten_rev_02_eng_homepage.pdf and https://www.amag-al4u.com/fileadmin/user_upload/amag/Presse/Publikationen/Verhaltenskodex/AMAG1329_BRO_Verhaltenskodex_A5_QF_2019_EN.pdf).
7.1d Responsible Sourcing Policy (Conflict-Affected and High-Risk Areas)	Conformance	AMAG has established a supplier Responsible Sourcing framework including assessment of Conflict-Affected and High-Risk Areas (see: https://www.amag-al4u.com/fileadmin/user_upload/amag/Einkauf/Compliance_Regeln_f%C3%BCr_Lieferanten_rev_02_eng_homepage.pdf).
7.2 Risk assessment	Conformance	AMAG established a Due Diligence Process for its suppliers that also covers all suppliers of Non-CoC Material and Recyclable Scrap Material. The Procedure is documented and if necessary, risk mitigation is undertaken.
7.3 Complaints mechanism	Conformance	The Entity has established complaint mechanisms to raise concerns through different channels, such as the company website.
8 MASS BALANCE SYSTEM: COC MATERIAL AND ASI ALUMINIUM		
8.1 Material Accounting System	Conformance	The ASI Accounting System is based on a business software. AMAG defined different types of Material flows with all CoC and non-CoC inputs and outputs, that are accounted for when they enter or leave the System boundaries. The

CRITERION	RATING	COMMENT
		data is processed and presented with another software tool.
8.2a Post-Consumer Scrap	Conformance	The Material Accounting System is designed to record separately for the Input Quantity of Post-Consumer Scrap, Pre-Consumer Scrap (total) and Pre-Consumer Scrap that is Eligible Scrap.
8.2b Pre-Consumer Scrap (total)	Conformance	The Material Accounting System is designed to record separately for the Input Quantity of Post-Consumer Scrap, Pre-Consumer Scrap (total) and Pre-Consumer Scrap that is Eligible Scrap.
8.2c Pre-Consumer Scrap (Eligible Scrap)	Conformance	The Material Accounting System is designed to record separately for the Input Quantity of Post-Consumer Scrap, Pre-Consumer Scrap (total) and Pre-Consumer Scrap that is Eligible Scrap.
8.3 Material Accounting Period	Conformance	AMAG fixed the calendar year as accounting period, as it correlates with the business year. All inputs and outputs can be controlled up to date on a daily basis via a software tool.
8.4 Input Percentage	Conformance	AMAG calculates the Input Percentage as required by the Standard. The formula is explained in the documentation and programmed into the Mass Balance System.
8.5 Input Percentage (Aluminium Re-Melting and Refining)	Conformance	AMAG calculates the Input Percentage for the accounting period of one year as required by the Standard. The formula is explained in the documentation and programmed into the Mass Balance System.
8.6 Output Quantity determination	Conformance	AMAG uses the Input Percentage to calculate the Output Quantity of CoC Material.
8.7 Output Quantity designation	Conformance	AMAG developed its Material Accounting System in a way, that output Material can only be either 100% ASI CoC Material or non ASI CoC Material.
8.8 Output Quantity . Pre-Consumer Scrap	Not Applicable	AMAG does not designate Pre-Consumer Scrap as Eligible Scrap, because no Pre-Consumer Scrap leaves the System boundaries.
8.9 Outputs not exceed inputs	Conformance	AMAG calculates and monitors the possible output Material on a daily basis. The Material Accounting System is set up in a way, that the Output Quantity of CoC Material does not exceed the allowed mass. All sales offers and orders for CoC Material have to be cleared by the controlling department.

CRITERION	RATING	COMMENT
8.10a Internal Overdraws (not exceed 20%)	Conformance	AMAG designed its System in a way, that it does not allow an overdraw to the next calendar year.
8.10b Internal Overdraws (not exceed affected amount)	Conformance	AMAG designed its System in a way, that it does not allow an overdraw to the next calendar year.
8.10c Internal Overdraws (period to make up)	Conformance	AMAG designed its System in a way, that it does not allow an overdraw to the next calendar year.
8.11a Positive Balance (carry over)	Conformance	AMAG designed its System in a way to carry a Positive Balance of ASI CoC output over to the next calendar year.
8.11b Positive Balance (expiry)	Conformance	AMAG designed its System in a way to carry a Positive Balance of ASI CoC output over to the next calendar year. In the case it would not be sold, the Positive Balance would expire.
9 ISSUING COC DOCUMENTS		
9.1 Shipments and transfers	Conformance	AMAG implemented a System, where CoC Documents are elaborated automatically, shipped together with the Product and sent via email to the receiver of the CoC Material.
9.2a Date of issue	Conformance	The ASI CoC Documents carry the information required by Criterion 9.2. The date of issuing the Certificate is generated automatically.
9.2b Reference number	Conformance	The ASI CoC Documents carry the information required by Criterion 9.2. The reference number of the CoC Document is identical with the reference number of the shipping Document and linked to the Material Accounting System.
9.2c Issuing Entity	Conformance	The ASI CoC Documents carry the information required by Criterion 9.2. This is the Entity, the address and CoC number of the company.
9.2d Receiving customer	Conformance	The ASI CoC Documents carry the information required by Criterion 9.2. This is the Entity, the address and CoC Certificate number of the receiving customer.
9.2e Responsible employee	Conformance	The ASI CoC Documents carry the information required by Criterion 9.2. This is the name and email of the responsible person for verification of the data (asi@amag.at).
9.2f Conformance statement	Conformance	The ASI CoC Documents carry the information required by Criterion 9.2. A statement is given in English and German, that the information provided is in Conformance with the ASI CoC Standard.

CRITERION	RATING	COMMENT
9.2g Type of CoC Material	Conformance	The ASI CoC Documents carry the information required by Criterion 9.2. It contains the information about the type of Material ("ASI Cold Metal", "ASI Liquid Metal" or "ASI Aluminium").
9.2h Mass of CoC Material	Conformance	The ASI CoC Documents carry the information required by Criterion 9.2. It contains the information about the mass of CoC Material in the shipment, which is identical with the mass of total Material in the shipment.
9.2i Mass of total Material	Conformance	The ASI CoC Documents carry the information required by Criterion 9.2. It contains the information about the total mass of Material in the shipment, which is identical with the mass of total ASI Material in the shipment.
9.3a Sustainability Data (optional)	Not Applicable	AMAG decided not to provide this type of information to the customers, as providing this information is currently voluntary.
9.3b Sustainability Data (passing on)	Not Applicable	AMAG decided, not to provide this type of information to the customers, as providing this information is currently voluntary.
9.3c Post-Casthouse ASI Certification Status	Not Applicable	AMAG decided, not to provide this type of information to the customers, as providing this information is currently voluntary.
9.4 Supplementary Information (optional)	Not Applicable	AMAG decided, not to provide this type of information to the customers, as providing this information is currently voluntary.
9.5 Response to verification requests	Conformance	The name of the contact person who is responsible to answer requests for verification is printed on the CoC Documents together with an email address.
9.6 Error management	Conformance	AMAG regulated, that all errors identified in relation to ASI Material have to be brought to the attention of the ASI responsible person within AMAG and followed up according to AMAG internal Procedures. If necessary, ASI has to be informed about the error/incident.
10 RECEIVING COC DOCUMENTS		
10.1 Verify required information included	Conformance	AMAG defined in its Procedure, that all incoming CoC Documents have to be submitted to the responsible person for ASI implementation via email, who checks the Documents on the completeness regarding the requirements set out in Criteria 9.2 and 9.3.

CRITERION	RATING	COMMENT
10.2 Verify consistency with shipments	Conformance	AMAG defined in its Procedure, that all incoming CoC Documents have to be submitted to the responsible person for ASI implementation via email, who checks the consistency of the received Documents before entering the information into the Material Accounting System.
10.3 Verify supplier CoC Certification Status	Conformance	AMAG defined in its Procedure, that all incoming CoC Documents have to be submitted to the responsible person for ASI implementation via email, who checks the Certification Status and the scope of the suppliers for any changes that might affect the status of the supplied Material.
10.4 Error management	Conformance	AMAG defined in its Procedure, that all incoming CoC Documents have to be submitted to the responsible person for ASI implementation via email, who checks the Documents accordingly. If any errors are identified in relation to ASI Material, these errors have to be followed up according to AMAG Procedures.
11 MARKET CREDITS SYSTEM: ASI CREDITS		
11.1a Material Accounting System . allocation	Conformance	AMAG established a Material Accounting System, in which all ASI CoC Material and ASI Credits are accounted for, linked, not Double Counted and not counted for in the next period. The information about ASI Credits is also provided in the software tool.
11.1b Link to Casthouse Products	Conformance	AMAG established a Material Accounting System, in which all ASI CoC Material and ASI Credits are accounted for, linked, not Double Counted and not counted for in the next period. Unique identification numbers exist and link the Material allocated to the ASI Credits.
11.1c No double counting	Conformance	AMAG established a Material Accounting System, in which all ASI CoC Material and ASI Credits are accounted for. It guarantees, that ASI Credits are not Double Counted, as they are withdrawn from the available amount of ASI Material.
11.1d No Positive Balance for ASI Credits	Conformance	AMAG established a Material Accounting System, in which all ASI CoC Material and ASI Credits are accounted for. AMAG defines in its Procedure, that a Positive Balance of ASI Credits shall not be carried over to the next year.
11.2a Date of issue	Conformance	AMAG established a System to ensure, that all information required by Criterion 11.2 is included

CRITERION	RATING	COMMENT
		in the ASI Credits Document like the date of issue of the ASI credit Certificate.
11.2b Reference number	Conformance	AMAG established a System to ensure, that all information required by Criterion 11.2 is included in the ASI Credits Document. A unique identification number exists, that links the ASI Credits to the Material Accounting System.
11.2c Issuing Entity	Conformance	AMAG established a System to ensure, that all information required by Criterion 11.2 is included in the ASI Credits Document like the identity, address, contact email and CoC Certification Number of AMAG.
11.2d Receiving Entity	Conformance	AMAG established a System to ensure, that all information required by Criterion 11.2 is included in the ASI Credits Document like the identity, address, contact email and CoC Certification Number of the Entity receiving the ASI Credits.
11.2e Conformance statement	Conformance	AMAG established a System to ensure, that all information required by Criterion 11.2 is included in the ASI Credits Document like the statement, that the information provided is in Conformance with the ASI CoC Standard, both in German and English.
11.2f ASI Credits statement	Conformance	AMAG established a System to ensure, that all information required by Criterion 11.2 is included in the ASI Credits Document like the required statement, that ASI Credits must not be re-traded. This statement is provided both in German and in English.
11.2g Quantity	Conformance	AMAG established a System to ensure, that all information required by Criterion 11.2 is included in the ASI Credits Document like the amount of ASI Credits in metric tons.
11.3a CoC Certification Scope . purchasing ASI Credits	Not Applicable	Not Applicable, as AMAG decided not to purchase ASI Credits.
11.3b Material Accounting System . purchasing	Not Applicable	Not Applicable, as AMAG decided not to purchase ASI Credits.
11.3c Expiry	Not Applicable	Not Applicable, as AMAG decided not to purchase ASI Credits.
11.3d No re-trading	Not Applicable	Not Applicable, as AMAG decided not to purchase ASI Credits.

CRITERION	RATING	COMMENT
11.3e No allocation to physical Products	Not Applicable	Not Applicable, as AMAG decided not to purchase ASI Credits.
11.3f Verify supplier CoC Certification Status	Not Applicable	Not Applicable, as AMAG decided not to purchase ASI Credits.
11.3g Five years maximum for ASI Credits purchasing	Not Applicable	Not Applicable, as AMAG decided not to purchase ASI Credits.
12 CLAIMS AND COMMUNICATIONS		
12.1a ASI Claims Guide	Conformance	AMAG established a Document that explains, which ASI relevant claims can be made, what kind of communication is correct and what type of communication is not allowed. The instruction also states, that the internal ASI responsible and in the case of substantial external claims, the ASI Secretariat have to be consulted before making public claims.
12.1b Verifiable evidence	Conformance	AMAG defines in its Process instruction ASI relevant claims, that are consistent with the ASI Claims Guide. The instruction also states, that the internal ASI responsible and in the case of substantial external claims, the ASI Secretariat have to be consulted before making public claims.
12.1c Employee training	Conformance	AMAG defines in its Process instruction ASI relevant claims, that are consistent with the ASI Claims Guide. The ASI team prepared a presentation about the correct ASI communication and trained all relevant personnel.

Document Control and Version History

Revision	Date	Notes
0	11 September 2020	Issued (Full Certification)